

Awareness and Precautions for Bank Customers Against COVID-19

To combat the spread of Corona virus and to minimize person to person interaction at banking facilities in Pakistan, Pakistan Banks' Association (PBA) suggests the following precautionary measures for bank customers;

- Minimize branch visits and use Alternate Delivery Channels (ADCs) such as; ATMs, Internet Banking, Mobile Banking etc.
- Use of ADC's is recommended, as bank notes may pose a potential risk in spreading the virus.
- Please wash your hands or use hand sanitizers before and after dealing with bank branch staff and using ATMs and refrain from shaking hands with bank employees.
- Do not visit a bank facility if you have any symptoms of fever and cough.

For your information, your bank's call centres/helplines are available 24/7 for instant customer support.



Pakistan Banks' Association
www.pakistanbanks.org